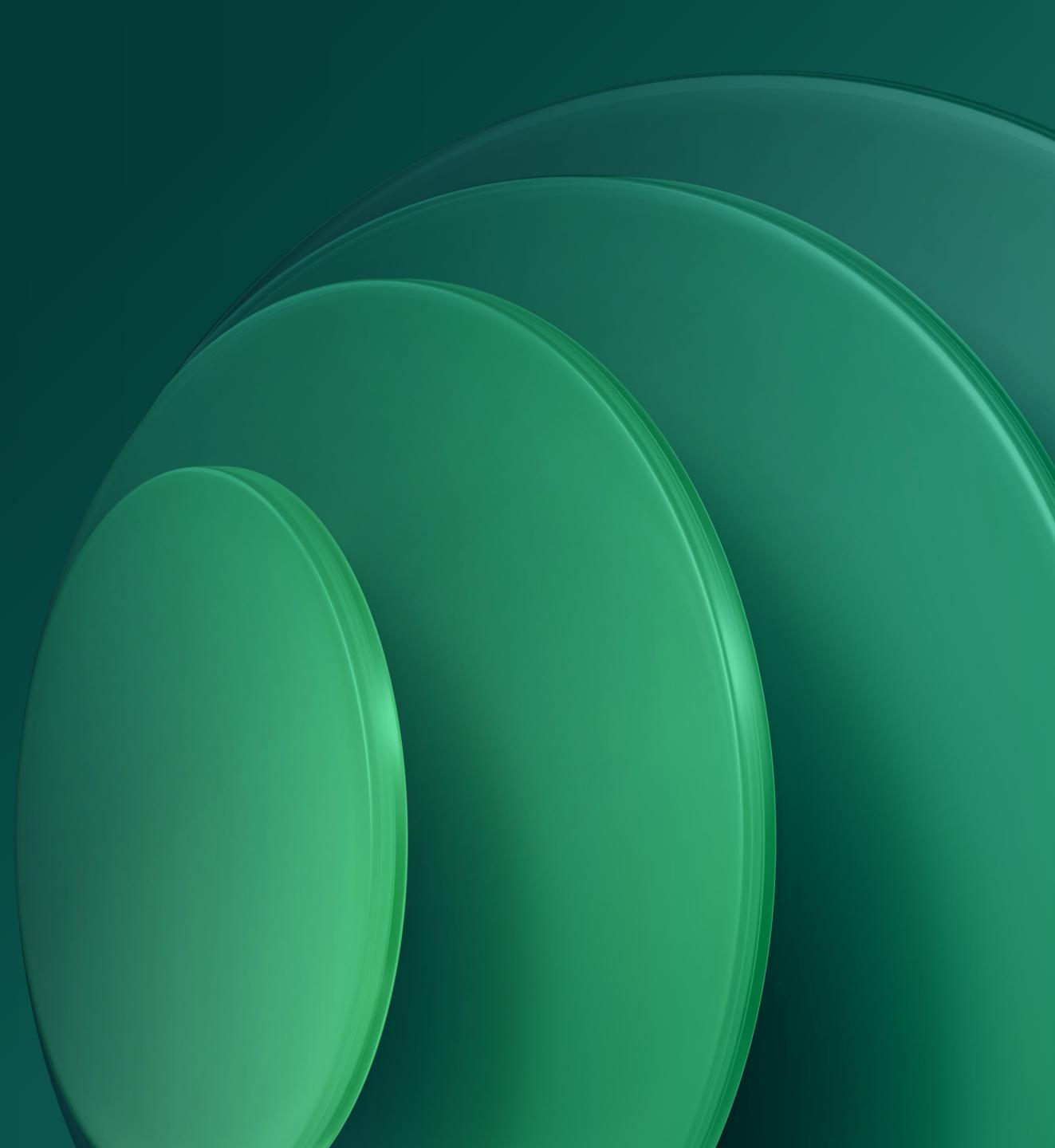ideals.

Ultimate VDR selection guide

Compare Ideals VDR against other
top leading data rooms.

Compare top leading solutions and choose your ideal data room

Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Key highlights											
Average rating	4.83	4.58	4.58	4.82	4.58	4.58	4.58	4.58	4.82	4.13	4.58
In-app/24/7 support	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓
Detailed audit trail	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Advanced Q&A	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓
Auto-notifications for new activity	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Granular access control	✓ 8 levels	✓ 5 levels	✓ 6 levels	✓ 4 levels	✓ 4 levels	✓ 4 levels	✓ 5 levels	✓ 5 levels	✓ 4 levels	✓ 8 levels	✓ 5 levels
Built-in redaction	✓ 21 file format support with Search and Redact function and easy navigation between the documents	✓	✗	✓ Microsoft Word, PowerPoint, text, email and image files are converted to PDFs upon redaction	✗	✗	✗	✗	✓	✗	✗
30-second chat response time	✓ 5-min case resolution in average	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Customizble branding	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓

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Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Customer care											
Preparation / trial period	✓ 30 days + unlimited prep time for enterprise deals	✓	✓ 14 days	✗	✓	✓ 14 days + unlimited prep area for edvisories	✓ 7 days	✓ 14 days	✓ 7 days	✓ 30 days	✓ 14 days
Support languages	✓ 13 languages	✓ 14 languages	✓ 4 languages	✓ 8 languages	✗ English only	✓ 8 languages	✗ English only	✓ 6 languages	✓ 9 languages	✓ 3 languages	✓ 6 languages
24/7/365 availability	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓
In-app live chat support 24/7	✓	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗
30-minute email response time	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
25 second chat response time	✓	✗	✗	✓	✓	✗	✗	✗	✗	✗	✗
30-second chat response time	✓	✓ average 5-min case resolution	✗	✗	✓	✗	✗	✗	✗	✗	✗
Training	✓ caring onboarding journey for each client	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Dedicated project team / manager	✓	✓	✗	✓	✓	✓	✗	✓	✓	✓	✓
Help center with guides and FAQs	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Number of free flash drives	2 included in all plans	1-2	✗	1-2	✗	1-2	✗	✗	4	✗	N/A
Flash drive preparation time	1-2 business days on average	N/A	2-3 business days	2-3 business days	✗	N/A	✗	✗	N/A	✗	N/A

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Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Ease of use											
Easy and quick setup	✓ average 15-min step	✓	✗	✓	N/A	✓	✓	✗	✓	✓	✓
Bulk actions	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Multilingual interface	✓ 15 languages	✓ 15 languages	✓ 2 languages	✓ 8 languages	✗ English only	✓ 11 languages	✗ English only	✓ 7 languages	✓ 10 languages	✓ 10 languages	✓
Sync with desktop app	✓	✓	✗	✓	✗	✗	✓	✓	✗	✓	✓
Android and iOS apps	✓	✓	✗	✓	✗	✓	✓	✗	✓	✓	✗
Full-text search with OCR	✓ OCR is available for redaction	✓	✗	N/A	N/A	✓	✓	✓	✓	N/A	✓
Advanced search with filters	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓
Document labels	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✓
Multi-project management	✓	✗	✗	✓	✓	✗	✓	✗	✓	✗	✗

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Categories	**ideals.** Ideals	**Datasite®** Datasite	**FIRMEX** Firmex	**SS&C INTRALINKS** Intralinks	**securedocs** Securedocs	**ANSARADA** Ansarada	**DFIN** Dfin	**Admincontrol** Admincontrol	**Digify** Digify	**box** Box	**ShareFile** ShareFile
Data security											
View as other users	✓	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
Built-in redaction	✓	✓	✓	✓	✗	✓	✗	✓	✓	✗	✗
Two-factor authentication	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
User access expiration	✓	N/A	✗	✗	✗	✗	✓	✗	✓	✓	✗
Granular access control	✓ 8 levels	✓ 5 levels	✓ 6 levels	✓ 4 levels	✓ 4 levels	✓ 4 levels	✓ 6 levels	✓ 5 levels	✓ 5 levels	✓ 7 levels	✓ 3 levels
IP address-based access restriction	✓	✗	✗	✗	✗	✓	✗	✗	✗	✓	✗
Customizable dynamic watermarks	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓
Single sign-on (SSO)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Single sign-on (SSO)	9 regions	3 regions	3 regions	4 regions	3 regions	12 regions	1 regions	2 regions	N/A	3 regions	9 regions
Data hosting location	ISO 27001 SOC 2 Type II SOC 3	ISO 27001 ISO 27701 ISO 27017 ISO 20000 SOC 2 Type II	SOC 2 Type II	ISO 27701 ISO 27017 ISO 27001 ISO/IEC 20000 ISO 9001 SOC 2 Type II SOC 3	SOC 2 Type II	ISO 27001	ISO 27001	ISO 27001:2013 SOC 2 Type II	ISO/IEC 27001:2013 SOC 2 Type II	ISO 27001 SOC 2 Type II	ISO 27001 SOC 2 Type II
Certifications	GDPR HIPAA FedRAMP EU/US privacy shield EU-US DPF	GDPR Fed RAMP Privacy Shield EU-US DPF	GDPR HIPAA	EU-US Privacy Shield EU-US DPF GDPR HIPAA	GDPR HIPAA EU-US DPF	GDPR	GDPR HIPAA	GDPR	GDPR HIPAA EU-US DPF	GDPR HIPAA	GDPR EU-US DPF GxP Validation HIPAA ITAR ISMAP FedRAMP StateRAMP
Compliance											
Flash drive security level	Top level	Strong	Strong	Medium	N/A	Strong	✗	✗	N/A	N/A	N/A

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Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Data management											
Built-in Excel viewer with formulas	✅	✅	❌	❌	❌	❌	❌	❌	❌	✅	❌
Automatic index numbering	✅	✅	✅	✅	✅	✅	✅	✅	✅	✅	✅
Screenshot prevention with Fence View	✅	❌	❌	❌	❌	❌	❌	❌	✅	❌	❌
File merging	✅	❌	❌	❌	❌	❌	❌	✅	❌	❌	✅
Multi-format support	✅	✅	✅	✅	✅	✅	✅	✅	❌	✅	✅
Annotations for documents/ folders	✅	✅	✅	✅	❌	❌	❌	✅	❌	✅	✅

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Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Reporting											
Detailed audit trial	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Subscription to automatic reports	✓	✓	✗	✗	✗	✓	✗	✗	✓	✓	✓
Granular reports	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Reports exporting to Excel	✓	✓	✓	✓	✓	✓	✓	N/A	✓	✓	✓

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Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Q&A management											
Customizable workflow and Q&A roles	✅	✅	✅	✅	❌	✅	❌	✅	❌	❌	❌
Import questions to automatic reports	✅	✅	✅	✅	❌	✅	❌	✅	❌	❌	❌
Bulk actions	✅	❌	❌	✅	❌	✅	❌	❌	❌	❌	❌
Auto-assignment of questions to experts	✅	✅	✅	✅	❌	✅	❌	❌	❌	❌	❌
FAQ	✅	✅	❌	✅	✅	N/A	❌	N/A	✅	❌	✅
Question limits	✅	❌	❌	✅	❌	✅	N/A	❌	❌	❌	❌

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Categories	Ideals	Datasite	Firmex	Intralinks	Securedocs	Ansarada	Dfin	Admincontrol	Digify	Box	ShareFile
Reporting											
Detailed audit trial	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Subscription to automatic reports	✓	✓	✗	✗	✗	✓	✗	✗	✓	✓	✓
Granular reports	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Reports exporting to Excel	✓	✓	✓	✓	✓	✓	✓	N/A	✓	✓	✓
Q&A management											
Customizable workflow and Q&A roles	✓	✓	✓	✓	✗	✓	✗	✓	✗	✗	✗
Import questions to automatic reports	✓	✓	✓	✓	✗	✓	✗	✓	✗	✗	✗
Bulk actions	✓	✗	✗	✓	✗	✓	✗	✗	✗	✗	✗
Auto-assignment of questions to experts	✓	✓	✓	✓	✗	✓	✗	✗	✗	✗	✗
FAQ	✓	✓	✗	✓	✓	N/A	✗	N/A	✓	✗	✓
Question limits	✓	✗	✗	✓	✗	✓	N/A	✗	✗	✗	✗

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